## LTC Ombudsman Program Annual Report

LTC Ombudsman Program
Resident Driven Advocacy

Fiscal Year Ending June 2020

Our Pajama Drive Served over 500 Nursing Home Neighbors with a new gown or pajama!

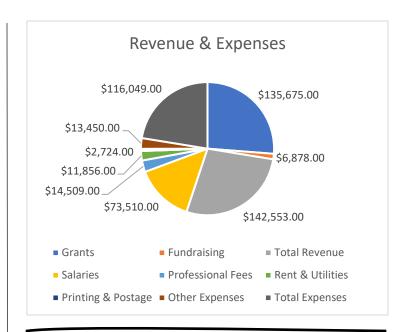


## Thank you to our Volunteer Ombudsman!

- 1. 132 hours of time
- 2. 14 facilities covered
- 3. 4 training sessions completed
- Over 500 pajamas folded, tagged with Ombudsman information, & delivered to area facilities



CONGRATS TO
SHYANNA WADE,
VOLUNTEER
OMBUDSMAN OF
THE YEAR!



## Quotes from those we serve:

"Thank you for coming to visit me today. I feel lucky to have you helping me with my problems." – Nursing Home Neighbor

"Your expertise during this morning's care plan meeting was very much appreciated & needed. Thank you!" – Family Member of a nursing home resident"

"Working at the LTC Ombudsman Program was one of the best experiences at a nonprofit I have ever had." – Purdue University Human Services Intern

"I love the little puppies on my pajamas. Thank you for such a warm gift!" – Pajama Drive Recipient

"Thank you for such a quick response. I did not know you guys were even here – great to know people care about people that live in nursing homes." – Out of State Caller

## 1,804 people served!



Mission: To Champion Resident Driven
Advocacy for Long Term Care Facility
Residents